LEADERSHIP			
I take courageous, consistent and appropriate actions to overcome barriers to achieving my organization's mission.	Always 🗍	Usually 🕅	Occasionally
	Almost Never	Never 📩	N/A
I place community, organization and patient benefit over my personal gain.	Always	Usually 🗌	Occasionally
	Almost Never	Never 🔵	N/A
I strive to be a role model for ethical behavior.	Always	Usually	Occasionally
	Almost Never	Never	N/A
I advocate for ethical decision-making by the board, management team, medical staff and my work teams.	Always 🗍	Usually 🔵	Occasionally
	Almost Never	Never 🔵	N/A
I fulfill the promises I make.	Always 🗍	Usually 🔵	Occasionally
	Almost Never	Never 📩	N/A
I thoughtfully consider decisions when making a promise on behalf of the organization to a person or a group of people.	Always	Usually 🕅	Occasionally
	Almost Never	Never 📩	N/A
I openly support establishing and monitoring internal mechanisms (e.g., an ethics committee or program) to support ethical decision making.	Always 🗍	Usually 🔵	Occasionally
	Almost Never	Never 📩	N/A
My personal expense reports are accurate and are only billed to a single organization.	Always	Usually 🔄	Occasionally
	Almost Never	Never 📩	N/A
I make timely decisions rather than delaying them to avoid difficult or politically risky choices.	Always	Usually 🔵	Occasionally
	Almost Never	Never 📩	N/A
I demonstrate my organization's vision, mission and value statements in my <u>all</u> actions.	Always 🗍	Usually 🔵	Occasionally
	Almost Never	Never 📩	N/A
I demonstrate respect for my colleagues, superiors and staff.	Always	Usually 🕅	Occasionally
	Almost Never	Never 📩	N/A
When an ethical conflict confronts my organization or me, I am successful in finding an effective resolution process and ensure it is followed.	Always	Usually 🕅	Occasionally
	Almost Never	Never 🦳	N/A
I use my authority solely to fulfill my responsibilities, and not for self-interest or to further the interests of family, friends or associates.	Always	Usually 🗌	Occasionally
	Almost Never	Never 🔵	N/A



My statements and actions are honest, even when circumstances would allow me to confuse the issues.	Always	Usually 🕅	Occasionally
	Almost Never	Never 📩	N/A
I initiate and encourage discussion of the ethical aspects of management/financial issues.	Always	Usually 🗌	Occasionally
	Almost Never	Never 🔄	N/A
I use an ethical approach to conflict resolution which encompasses sensitivity to cultural diversities.	Always	Usually 🕅	Occasionally
	Almost Never	Never 🕅	N/A
RELATIONSHIPS: Colleagues and Staff			
I foster discussions about ethical concerns when they arise.	Always	Usually 🔵	Occasionally
	Almost Never	Never 🔵	N/A
I expect and hold staff accountable for adherence to our organization's ethical standards (e.g., performance reviews).	Always Almost Never	Usually 🕅 Never 🕅	Occasionally N/A
I demonstrate through personal actions and organizational policies zero tolerance for any form of staff harassment.	Always	Usually 🕅	Occasionally
	Almost Never	Never 🕅	N/A
I encourage discussions about and advocate for the implementation of the organization's code of ethics and value statements.	Always	Usually 🔵	Occasionally
	Almost Never	Never 🔵	N/A
I am respectful of views different from mine.	Always	Usually 🕅	Occasionally
	Almost Never	Never 🕅	N/A
I am respectful of individuals who differ from me in ethnicity, gender, education or job position.	Always	Usually 🔵	Occasionally
	Almost Never	Never 🔵	N/A
I demonstrate that incompetent job performance is not tolerated and make timely decisions regarding marginally performing employees.	Always Almost Never	Usually 🔵 Never 🔵	Occasionally N/A
I am sensitive to employees who have ethical concerns and facilitate resolution of these concerns.	Always	Usually 🕅	Occasionally
	Almost Never	Never 🦳	N/A
I convey negative news promptly and openly, not allowing employees or others to be misled.	Always	Usually 🗌	Occasionally
	Almost Never	Never 🔵	N/A
I encourage the use of organizational mechanisms (e.g., an ethics committee or program) and other ethics resources to address ethical issues.	Always	Usually 🕅	Occasionally
	Almost Never	Never 🕅	N/A



I act quickly and decisively when employees are not treated fairly in their relationships with other employees.	Always	Usually 🕅	Occasionally
	Almost Never	Never 📩	N/A
I assign staff only to official duties and do not ask them to assist me with work on behalf of my family, friends or associates.	Always	Usually 🗍	Occasionally
	Almost Never	Never 🗍	N/A
RELATIONSHIPS: Clinicians			
When problems arise with clinical care, to the extent of my involvement/authority, I ensure that the problems receive prompt attention and resolution by the responsible parties.	Always Almost Never	Usually 🕅 Never 📩	Occasionally N/A
When practice variations in care suggest quality of care is at stake, I encourage timely actions that serve patients' interests to the extent of my authority.	Always Almost Never	Usually 🔵 Never 📩	Occasionally N/A
I expeditiously and forthrightly deal with impaired clinicians, and to the extent of my authority, I take necessary action when I believe a clinician is not competent to perform his/her clinical duties.	Always	Usually 🕅	Occasionally
	Almost Never	Never 🦳	N/A
I expect, and to the extent of my authority, hold clinicians accountable for adhering to their professional and the organization's ethical practices.	Always Almost Never	Usually 🔵 Never 🔵	Occasionally N/A
RELATIONSHIPS: External Business Partners (buyers, suppliers and payors)			
I negotiate and expect my team to negotiate in good faith.	Always	Usually 🔵	Occasionally
	Almost Never	Never 🔵	N/A
I am mindful of the importance of avoiding even the appearance of wrongdoing, conflict of interest, or interference with free competition.	Always	Usually 🗀	Occasionally
	Almost Never	Never 🗀	N/A
I personally disclose, and expect board members, employees and clinicians to disclose, any possible conflicts of interests before pursuing or entering into relationships with potential business partners.	Always	Usually 🗀	Occasionally
	Almost Never	Never 👝	N/A
I promote familiarity and compliance with organizational policies governing relationships with buyers, payors, and suppliers.	Always Almost Never	Usually 🕅 Never 🕅	Occasionally N/A
I set an example for others in my organization by not accepting personal gifts from suppliers.	Always	Usually 🔵	Occasionally
	Almost Never	Never 📩	N/A



NAMSS CODE OF CONDUCT			
I provide appropriate quality credentialing support when requested by a peer or superior.	Always 🗍 Almost Never	Usually 🔵 Never 🔵	Occasionally
I provide for patient safety and services unrestricted by the concerns of personal attributes and without discrimination on the basis of gender, sexual orientation, race, creed, religion, national origin or socioeconomic status.	Always Almost Never	Usually 🛄 Never 📩	Occasionally
I use technology consistent with the purposes for which it was designed, and employee procedures and techniques appropriately for credentialing best practices.	Always 🔲 Almost Never	Usually 🔵 Never 📩	Occasionally
I assess situations; exercise care, discretion and judgment; assume responsibility for professional decisions; and act in the best interest of patients, my employer and the public.	Always 🔲 Almost Never	Usually 🔵 Never 📩	Occasionally
I demonstrate expertise by protecting the safety of patients and other members of the healthcare team through credentialing processes that meet industry standards and understanding of regulatory requirements.	Always Almost Never	Usually 🛄 Never 📩	Occasionally
I practice ethical conduct appropriate to the profession and protect the patient's right for quality healthcare.	Always 🗍 Almost Never	Usually 🔵 Never 📩	Occasionally
I respect and preserve confidence entrusted in the course of professional practice and reveal confidential information only as needed and in accordance with any applicable laws.	Always 🔲 Almost Never 🕅	Usually 🕅 Never 🕅	Occasionally
I encourage innovation even when maintaining the status quo would be an easier choice.	Always 🗍 Almost Never	Usually 🗌 Never 🔵	Occasionally
I submit complete and accurate information to maintain my continuing education requirements.	Always Almost Never	Usually Never	Occasionally
I claim only those relevant professional credentials actually possessed and correct any inaccuracies occurring regarding my credentials.	Always 🗍 Almost Never	Usually 🔵 Never 🔵	Occasionally
I advocate for the Medical Service Profession in all settings and participate in activities that promote and explain the mission, values, and principles of this profession to the public.	Always 🗍 Almost Never	Usually 🔵 Never 🔵	Occasionally
I continually strive to improve my knowledge, skills and productivity by participating in continuing education and professional development activities, and sharing my knowledge with colleagues.	Always Almost Never	Usually Never	Occasionally



I take precautions to ensure and maintain the privacy and security of information transmitted, transferred, or disposed.	Always Almost Never	Usually Never	Occasionally
I take responsibility and credit, including authorship credit, only for work I actually developed or performed, or to which I contributed.	Always 🗍 Almost Never	Usually Never	Occasionally
I speak of, and on behalf of, my employer and those organizations to which I am affiliated (NAMSS) with appropriate respect and accurately represent their official positions on issues.	Always 🗍 Almost Never	Usually 🗌 Never 🕅	Occasionally
I make clear distinctions between statements I make or actions I take as a private individual and as a representative of my employer and/or affiliated organizations.	Always 🗍 Almost Never	Usually Never	Occasionally
I seek the advice of the NAMSS Ethics Committee if there is a serious ethical challenge facing me or when making ethically challenging decisions.	Always Almost Never	Usually Never	Occasionally
My statements and actions are consistent with professional and ethical standards, including the NAMSS code of professional conduct.	Always 🗍 Almost Never	Usually 🗌 Never 🕅	Occasionally

This ethical self-assessment was derived directly from a tool developed by the American College of Healthcare Executives (ACHE), and is being used with expressed permission of the ACHE. Additional materials have been added to reflect requirements of the NAMSS Code of Professional Conduct.

